

Nucor Sheet Mill Group Claims Policy

Scope

This policy covers coil products produced as sheet or plate.

General

This claims policy is offered as an accommodation to our customers, and is subject to change at Nucor's discretion. All claims are subject to the Nucor Terms and Conditions of Sale or other mutually executed agreement with Nucor (if applicable). In the event of any conflict between this claims policy and the Nucor Terms and Conditions of Sale or other executed agreement, such Terms and Conditions or agreement shall govern.

Nucor makes every effort to meet customer requirements but we do not warrant that our steel is "fit for use" or "fit for a particular purpose".

Filing a Claim

All customer claims should be submitted to the producing mill (see contact information below). All claims should be documented in the unprocessed (as-received) condition.

Claims Information

In order for a claim investigation to be effective, the following information is necessary:

1. Customer name and contact information.
2. Nucor master coil number(s).
3. If applicable, customer claim number and associated tag number.
4. Reject reason for claim material and locations and length/weight of defective material (e.g. edge, center, head, tail, top or bottom).
5. Details of claim material form, i.e., master coil, slit mult, blanks, formed parts etc. by weight.
6. Total weight being claimed.
7. Location of claimed material.
8. A sample in unprocessed condition. Evidence provided from a Surface Inspection System (eg: Parsytec, COGNEX, etc.) or photos may require a sample or inspection of the master coil.
9. Relevant details and measurements such as gauge and width charts, defect maps or shape measurements.

Dimensions

Nucor will produce material gauge and width per the full tolerance of the applicable ASTM standard: A568 for coil (<0.230"), A635 (>0.230"), A924 for zinc coated coil and A6 for plate from coil unless otherwise specified.

Flatness

Flatness is warranted by the applicable ASTM specification unless otherwise specified by the customer and specifically agreed upon in writing by Nucor. Pickled coils will be warranted per the hot rolled table in ASTM unless it has been leveled or tempered. Claims on hot roll or pickled

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coils less than 0.083” will only be considered if the material is post processed by leveling or temper rolling. Flatness claims for high carbon and alloy hot rolled coils (1035 and higher or alloy series like 41xx, 51xx, 61xx, 86xx) and Advanced High Strength Steel (AHSS) grades are not warranted. Claims for shape must be documented in the master coil before the material is processed. Plate from coil should be documented before and after processing.

Defects and Workmanship

Inner and outer wraps are considered part of the coil packaging and may have minor variations in gauge and width and can also be damaged during handling. As such, Nucor ID and OD wraps will not be considered. Because Nucor utilizes bulk material processes, Nucor guarantees 98% of the master coil to be acceptable for the order as specified, excluding ID and OD wraps. Pickled floorplate is guaranteed to be 95% scale-free. Accumulation claims composed of unidentified material from multiple coils will not be considered.

Processing of Coils

A minimum of 10% of the coil needs to be processed for a full coil to be claimed. If the same defect is found on multiple coils, hold the remaining material and contact Nucor immediately. For coil(s) ordered from Tuscaloosa, the full coil should be processed before a claim is considered.

Time Limitation

Nucor will consider claims for up to 12 months from the ship date.

Weight

Weight discrepancy claims will only be considered for discrepancies in excess of 1% of total coil weight.

Surface

The top side of the steel (the as-received, visible OD surface) will be considered the prime side, unless otherwise specified. Coil breaks are not warranted on hot roll or pickled product unless expressly documented and agreed upon.

Aging

Aging related claims will be considered within 60 days from the ready to ship date.

Coil Set

Coil set is a normal part of coil handling and is not claimable. When processing coils, equipment should have the capability to remove any potential coil set at the ordered gauge and strength of the material.

Rust and Packaging

Proper packaging is needed for rust prevention. To file a claim for rust, the issue must be documented in the master coil (or unprocessed coil). Coils ordered without rust preventative oil

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or packaging are not warrantied. Rust claims will not be considered after 75 days and coils must be ordered with standard rust preventative and/or chem treatment and proper packaging per producing mill and by product.

Condensation rust will not be warrantied. Packaging should be left on coils until they are brought to the same temperature as the storage area. Pickled floorplate is not warrantied against rust.

Transit-Related Issues

To protect coils during delivery, covered rail cars or carriers that tarp coils are recommended. Claims for transit abrasion (fretting) will not be considered.

If material is received with signs of shipping damage or transit rust the following steps should be taken in order to get compensation from the delivering carrier:

1. The delivering carrier should be notified immediately in order to arrange inspection of the load.
2. The condition of the material should be documented including pictures prior to offloading the vehicle.
3. A claim should be filed directly with the carrier.

Nucor's Transportation Department is available as a resource if assistance is needed in filing a properly documented transportation claim.

Discounted and Secondary Material

Defects stated in the material history are typically the primary reason(s) for material to be downgraded to secondary, but may not be all-inclusive. All secondary material is sold on an "as-is" basis without any warranties.

Processing of Credit for Claimed Material

Claimed material may be reworked or credited. A remake for credited material is available only upon agreement.

For approved claims, Nucor will reimburse the cost of material plus the freight (to the original "Ship-To" location of the material) only. Per the Terms and Conditions of Sale, Nucor does not accept any consequential, incidental, processing, or handling charges.

If material is authorized to be scrapped as a result of an accepted claim, current scrap value of the material is deducted from the amount credited to the customer's account.

Coils that are resold by Nucor will be accomplished as quickly as possible. This involves resale and appointments for pickup.

The Credit Memo is issued after material is dispositioned and resold. We ask that you wait for a Nucor Credit memo before you take a debit from payment, as this may affect your credit.

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Nucor Steel Arkansas

7301 East County Road 142

Blytheville, AR 72315

Attn: Claims Department

Email: nsaclaims@nucor.com

Phone: 870-838-2297

Fax: 870-763-0137

Nucor Steel Berkeley

Attn: Claims Department

1455 Hagan Avenue

Huger, SC 29450

Email: daphne.davis@nucor.com

Phone: 843-336-6291

Fax: 843-336-6790

Nucor Steel Decatur

4301 Iverson Blvd.

Trinity, AL 35673

Attn: Claims Representative

E-mail: paula.handley@nucor.com or decaturclaims@nsdecatur.com

Phone: 256-301-3558

Fax: 256-560-2067

Nucor Sheet Mill Group Claims Policy

Nucor Steel Gallatin

Attn: Claims Department

4831 US Highway 42 W

Ghent, KY 41045-9704

Email: GKY-Claims@nucor.com

Phone: 859-567-3100

Fax: 859-567-3165

Nucor Steel Indiana

Attn: Claims Department

4537 Nucor Road

Crawfordsville, IN 47933

Email: claims@nsind.nucor.com

Phone: 765-359-3041

Fax: 765-361-5705

Nucor Steel Tuscaloosa

Attn: Claims Department

1700 Holt Road N. E.

Tuscaloosa, AL 35404

Email: mike.harris@nucor.com

Phone: 205-532-1413

Fax: 205-562-1706

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